



NORTH COUNTY FIRE AUTHORITY

MONTHLY SERVICE STATISTICS

JUNE 2007

I. INCIDENTS (Type)	2007	2006	Year To Date
Fire	62	50	246
Medical/Rescue	594	467	3447
Traffic Accidents	32	30	196
Hazardous Conditions	22	16	156
Service Calls	87	111	581
Miscellaneous	45	87	478
TOTAL	842	761	5104

II. TRAINING (Number of Sessions)	2007	2006	Year To Date
Daily In Service Drills (8/month)	16	13	93
Multi-Company Drill (2/month)	4	3	28
In Service EMS (1/month)	3	6	15
Tactics/Strategy (3/year)	0	2	12
Skills Evaluation (1/year)	0	0	3
Mandated/Specialized	12	0	45
Miscellaneous Training	5	4	17
TOTAL	40	28	213

III. FIRE PREVENTION (Activity)	2007	2006	Year To Date
FP Insp. - Mandated/Permit	105	88	490
Construction Inspections	116	69	609
FP Re-inspections	60	73	388
Plan Checks	55	131	423
Vegetation Inspections	515	335	581
Task Force Inspections	2	0	9
Company Inspections (R-1)	89	68	592
Company Inspections (B, M)	83	141	1026
Company Re-inspections	29	20	92
Community Outreach Events	10	15	82
TOTAL	1064	940	4292

IV. Customer Service Rating (Goal = >95%)	Year to Date	
	Standard	Actual
Courtesy	95%	98%
Efficiency	95%	97%
Knowledge	95%	98%
Understanding	95%	97%
Overall Service	95%	99%
Average	95%	98%