



NORTH COUNTY FIRE AUTHORITY

MONTHLY SERVICE STATISTICS

AUGUST 2007

I. INCIDENTS (Type)	2007	2006	Year To Date
Fire	48	29	346
Medical/Rescue	513	512	4426
Traffic Accidents	30	22	264
Hazardous Conditions	32	19	231
Service Calls	89	92	780
Miscellaneous	72	93	633
TOTAL	784	767	6680

II. TRAINING (Number of Sessions)	2007	2006	Year To Date
Daily In Service Drills (8/month)	17	12	118
Multi-Company Drill (2/month)	3	3	35
In Service EMS (1/month)	0	8	16
Tactics/Strategy (3/year)	7	5	25
Skills Evaluation (1/year)	3	0	6
Mandated/Specialized	1	0	49
Miscellaneous Training	0	12	23
TOTAL	31	40	272

III. FIRE PREVENTION (Activity)	2007	2006	Year To Date
FP Insp. - Mandated/Permit	125	134	658
Construction Inspections	100	75	826
FP Re-inspections	58	81	508
Plan Checks	80	134	632
Vegetation Inspections	403	218	1240
Task Force Inspections	1	0	11
Company Inspections (R-1)	83	57	720
Company Inspections (B, M)	266	185	1439
Company Re-inspections	15	26	115
Community Outreach Events	13	19	111
TOTAL	1144	929	6260

IV. Customer Service Rating (Goal = >95%)	Year to Date	
	Standard	Actual
Courtesy	95%	98%
Efficiency	95%	99%
Knowledge	95%	99%
Understanding	95%	99%
Overall Service	95%	98%
Average	95%	99%